

Peer workforce: the journey

Belinda Caldwell, CEO Eating Disorders Victoria

Setting the scene

- When do you become a 'peer'
- Benefits of peer support



When do you become a 'peer'

- When you live a particular experience that is or can be shared with others
- Our beautiful daughter developed AN in 2011
- Peer support critical for our journey
 - Online
 - Face to face/phone
- Along the way I met amazing parent peer support providers around the world
- Had no access to structured peer support workforce on our journey



Benefits of peer support

- The informal peer support I accessed provided us (and many others) with
 - Normalisation
 - Hope
 - Practical strategies
 - A map ahead
 - People who got what we were going through and still encouraged us to be strong, stick with it etc

We had great clinical team but still a sense of





Becoming part of peer workforce



- Organic (not uncommon)
- The clinical team at CEED tested waters slowly ending up with a Carer Consultant role 4 days per week
- Key elements of success were



- Inclusiveness and respect
- Genuine openness to input and creativity
- Opportunity to debrief after direct family contact
- CEED modelled to other clinicians how to engage with me

One of the team

Diversity of roles

Wales 2017



For me

- Direct single session consultations with struggling families doing FBT
- Equal contributor to clinical case discussions
- Co-Design and Co-delivery of professional development
- Development of resources for teams to use with families
- Got to share work nationally and overseas
- Now get to use my peer work skills in my new role at EDV

Others

- Support groups facilitation
- Peer mentoring e.g. EDV, EDQ and Body Esteem Program
- Peer workers in mental health services
- Phone coaching and many more

